

## **Students' overall Evaluation of the Programme, Teaching and Facilities 2016-17**

### **2.7.1 STUDENT SATISFACTION SURVEY**

#### **Feedback Analysis and Action Taken Report**

For the NAAC AQAR (2016-17), Students Satisfaction Survey (SSS) was conducted among the students of the college through offline mode. The questionnaire has been framed based on NAAC guidelines. There are four parameters A, B, C, D for feedback rating i.e.

A - for Adequate/85 to 100%/easy/always fair.

B – for inadequate/ 70 to 85 % /with some difficulty/sometimes effective

C – Challenging / 55 to 70 % / not available at all / just satisfactory

D – dull / less than 55% / very poor / with great difficulty

Though the institution tried its best to conduct the SSS in online mode through the college website but due to non-availability of the required technology among the students, it could not be done. The result of this survey is based on the response of 265 students. The summary of the SSS is displayed on the college website and it is also presented in the IQAC.

All students replied on syllabus, facilities for the courses and facilities. They also appraised their teachers mostly teachers effectively impart and properly communicate with students. Students also annotations on Internal Evaluation process. The co-curricular activities like NSS, NCC, Cultural programs helps to increase the Civilization, Patriotism and gave dais to student's prosperities.

Students suggested to form short term courses. As per the students recommendation IQAC suggested to Departments to organize the short-term courses for students in the academic year 2017-18.

1. The syllabus of each course was
  - a) Adequate, b) inadequate, c) challenging, d) dull
2. How much of the syllabus was covered in the class?
  - a) 85 to 100%, b) 70 to 85%, c) 55 to 70%, d) less than 55%
3. What is your opinion about the library material and facilities for the course?
  - a) More than adequate, b) adequate, c) inadequate, d) very poor
4. To what extent were you able to get material for the prescribed readings?
  - a) Easily, b) with some difficulty, c) not available at all, d) with great difficulty
5. How well was the teacher able to communicate?
  - a) Always effective, b) sometimes effective, c) just satisfactory, d) generally ineffective

6. Internal assessment was
  - a) Always fair, b) sometimes fair, c) usually unfair, d) sometimes fair
7. What effect do you think the internal assessment will have on your course grade?
  - a) Helps to improve, b) discouraging, c) no special effect, d) sometimes effective
8. How often did the teacher provide feedback on your performance?
  - a) Regularly / in time, b) with helpful comment, c) often / late, d) without any comments
9. Were your assignments discussed with you?
  - a) Yes, fully, b) yes, partly, c) not discussed at all, d) sometimes discussed.
10. NSS Unit was
  - a) Adequate, b) inadequate, c) challenging, d) dull
11. NCC unit was
  - a) Adequate, b) inadequate, c) challenging, d) dull
12. Sports activities were
  - a) Adequate, b) inadequate, c) challenging, d) dull
13. Library facility was
  - a) Adequate, b) inadequate, c) challenging, d) dull
14. Reading Room facility was
  - a) Adequate, b) inadequate, c) challenging, d) dull
15. Office management was
  - a) Adequate, b) inadequate, c) challenging, d) dull
16. Cultural activities were
  - a) Adequate, b) inadequate, c) challenging, d) dull
17. College Dress-code was
  - Adequate, b) inadequate, c) challenging, d) dull
18. If you have other comments to offer on the course and suggestions for the teachers you may do so in the space given below or on a separate sheet.

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